

Joint Standards Committee

30 September 2020

Report of the Monitoring Officer

Monitoring Report in respect of Complaints Received

Summary

This report is to update the Committee on the position regarding ongoing complaints.

Background

The table attached at Annex A provides information about ongoing complaints and in particular the stage each one has now reached.

Case reference 723 has now concluded, the Monitoring Officer has approved the draft report of the Investigating Officer and has notified the parties of the outcome.

Case references 739, 740 and 741 are still on hold pending the outcome of investigations into the conduct by another party.

Case reference 2020/05 and 2020/06 have both been assessed and no further action is to be taken, therefore, they are now closed.

Case references 2020/04, 2020/07 and 2020/08 are all linked complaints and are currently being investigated. Case references 2020/09 and 2020/11 are also linked and are currently being assessed. Case reference 2020/10 is also currently being assessed, so too is case reference 2020/12, which has only just recently been received.

Going forward it is proposed that after each meeting, any cases which are closed will be moved onto a closed list which can be provided on request by the Committee. This will allow the Committee to see active or recently concluded complaints at each meeting.

Implications

Financial

Not applicable to this report.

Human Resources (HR)

Not applicable to this report.

Equalities

Maintaining standards across the City through the Code of Conduct ensures that an ethical framework can be adhered to.

Legal

As detailed within the report.

Crime and Disorder, Information Technology and Property

Not applicable to this report.

Recommendations

1. That the Joint Standards Committee notes the report, in order to ensure that the Committee is aware of the current levels of activity and is able to provide oversight of the complaints procedure.

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Report
Approved

Date

21
September
2020

Specialist Implications Officer(s):

Wards Affected: *List wards or tick box to indicate all*

All

For further information please contact the author of the report

Background Papers:

- **Annex A – Table showing complaints received.**